

PRIVACY POLICY

Last Updated: February 4, 2025

Cad Surfer collects and manages your information with confidence and responsibility. Below you can find the steps you need to know about the ways your information is managed.

1. Information We Collect

We may collect personal information from you when you interact with our website or services, including but not limited to:

- **Personal Identification Information:** Name, email address, phone number, and billing information.
- **Design Files:** Files submitted for printing, including any associated metadata.
- **Documents:** Purchase orders, Non Disclosure Agreements, Tax certificates, etc.
- **Usage Data:** Information about your interactions with our website, such as pages visited, and timestamps.

2. How We Use Your Information

We may use the information we collect for various purposes, including:

- To provide and maintain our services.
- To process and fulfill your orders.
- To communicate with you, including sending confirmations, invoices, and updates.
- To improve our website, services, and customer experience.
- To detect and prevent fraud or security issues.
- To comply with legal obligations.

3. Disclosure of Your Information

We do not sell or rent your personal information to third parties. We may share your information in the following circumstances:

- **Service Providers:** We may share your information with third-party service providers to facilitate our services, such as payment processing and shipping couriers.
- **Legal Requirements:** We may disclose your information to comply with applicable laws, regulations, or legal requests.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

4. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee its absolute security.

5. Your Rights

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to access, correct, or delete your personal information.
- The right to object to or restrict the processing of your personal information.
- The right to withdraw consent to processing at any time.

To exercise these rights, please contact us using the information provided below.

6. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance your experience. Cookies are small files stored on your device that help us improve our services and understand user behavior. You can choose to accept or decline cookies through your browser settings.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those sites. We encourage you to review the privacy policies of any third-party websites you visit.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be effective immediately upon posting the revised policy on our website. We encourage you to review this policy periodically for any updates.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices regarding your personal information, please contact us at:

Cad Surfer / 3D Printing Lab

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